Overcharge / Billing Dispute Claim Form

info@blackeaglelinehaul.com | +1 760-650-0000 | +1 415-636-0767
https://blackeaglelinehaul.com
USA, California-2425 | Chula Vista

*** Required fields**

Use this form to request review of an overcharge, duplicate charge, incorrect rate, accessorial charge, or billing dispute.

Undisputed charges remain due unless Black Eagle approves a billing hold in writing.

1. DISPUTE AND INVOICE INFORMATION

Claim date * | **Invoice # *** | Invoice date | **Load / BOL # *** | PO / Ref #

Original invoice amount $ * | **Disputed amount $ *** | Amount paid $ | Balance due $ | Currency

2. CLAIMANT / CUSTOMER

Company name *

Street address *

City, State, ZIP *

Contact person *

Phone / email *

Customer account #

3. BLACK EAGLE BILLING INFO

Black Eagle invoice contact

Billing email used

Rate confirmation #

Original quote #

Payment terms shown

Invoice received date

4. TYPE OF BILLING DISPUTE

Select all that apply *

- Incorrect rate
- Duplicate invoice
- Incorrect accessorial
- Detention / layover issue
- Wrong weight
- Wrong class
- Fuel surcharge issue
- Tax / fee issue
- Paid already
- Wrong pickup / delivery charge
- Canceled load / TONU issue
- Other

5. SHIPMENT SUMMARY

Pickup location | Delivery location | Pickup date | Delivery date | Service

Use Adobe Acrobat Reader for working fillable fields, email submit, and reset buttons.

black eagle LINEHAUL SERVICES

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6. DISPUTED CHARGE DETAILS

multiple entries

Charge item	Invoice amount $	Expected amount $	Disputed amount $	Rate / basis	Support ref.	Line #

7. REQUESTED RESOLUTION

Resolution requested *

Credit memo | Refund | Rebill corrected invoice | Remove charge | Other

Requested credit $ *

Requested refund $

Corrected invoice total $

Preferred resolution notes

8. EXPLANATION OF DISPUTE

Explain why the charge is incorrect. Reference quotes, rate confirmations, invoices, BOL/POD, emails, or written approvals.

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9. SUPPORTING DOCUMENTS SUBMITTED

Check all documents included with this dispute

- ☐ Disputed invoice
- ☐ Rate confirmation / quote
- ☐ Bill of Lading
- ☐ Proof of Delivery
- ☐ Emails / written approvals
- ☐ Payment proof
- ☐ Detention / accessorial backup
- ☐ Scale ticket
- ☐ Contract / pricing agreement
- ☐ Photos / facility proof
- ☐ Other

10. INTERNAL REVIEW / BLACK EAGLE USE

Received by | Date received | Assigned to | Status | Decision date

Review outcome

- ☐ Approved
- ☐ Partially approved
- ☐ Denied
- ☐ More information needed

Credit/refund #

Internal notes

11. CLAIMANT CERTIFICATION AND AUTHORIZATION

I certify that the information provided in this overcharge or billing dispute claim is true and correct to the best of my knowledge. I understand that Black Eagle Linehaul Services LLC may request additional documentation and that undisputed charges remain due unless otherwise approved in writing.

Authorized claimant name * | Title | Phone | **Date ***

Signature of authorized person * | **Email ***

SUBMIT VIA EMAIL | RESET FORM

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